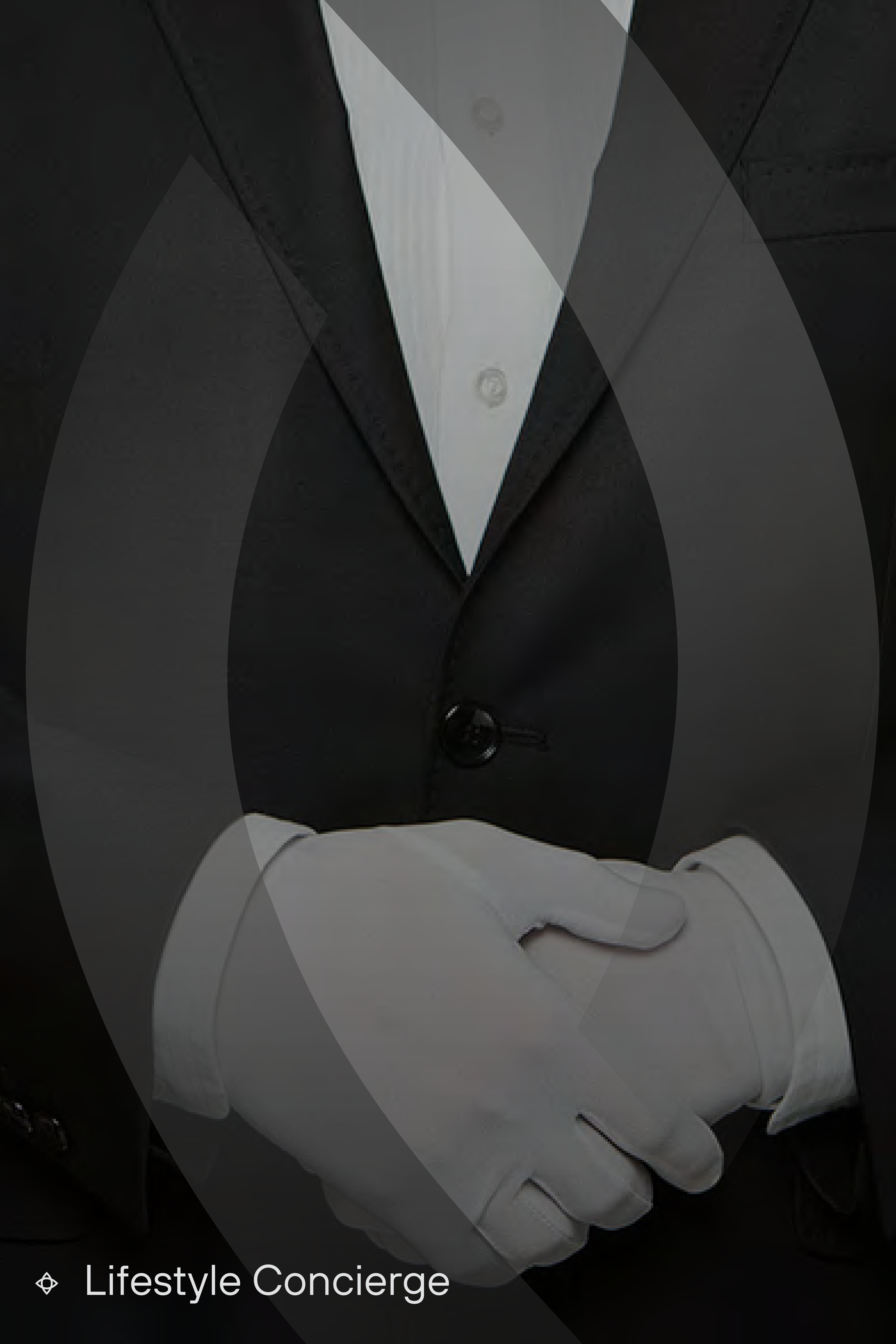
VISA

بنك السلام
Al Salam Bank

AL SALAM BANK

Visa Infinite Privilege

Benefits



Lifestyle Concierge

Description

- Complementary VIP 24/7 global Lifestyle Concierge managing unlimited requests in luxury and convenience with dedicated lifestyle managers

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- **Shopping and gifting:** style experts to source desired fashion, rare collectables, and unique gifts
- **Dinning and culinary:** culinary specialists to recommend and secure priority reservations at in-demand restaurants around the world
- **Rental services:** finest yacht, helicopter, chauffeured vehicles, private jet charters, and hiring cars rental
- **Interior design:** will help with finding the perfect interior designer to landscaper as well as assisting with designing home gyms and offices, whilst making recommendations on the latest home gadgets and technologies
- **Unique and unrivalled access:** creating unforgettable experiences, by granting access to events, coveted cultural events, exhibitions and shows, restaurants, and more
- **Organization of unforgettable moments:** arrangement of legendry occasions and celebrations
- **Business and leisure travel:** including hotel reservations
- **Bespoke experiences:** Management of bespoke, once- in-a-lifetime experiences to create lasting memories
- **Beauty, health, and wellness:** tailored advice on health focused services from luxury home massage, private yoga instructors, meal plans, swimming coaches and many more

Hotels

Description

- Access at more than 1,500 super premium hotels worldwide

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- Complimentary room upgrade (subject to availability)
- Early check-in and late check-out (subject to availability)
- Complimentary breakfast for two
- $100 (or local equivalent) Spa and/or Dining Credit

OETKER COLLECTION
Masterpeice Hotels

WALDORF ASTORIA
HOTELS & RESORTS

ST REGIS

THE RITZ-CARLTON RESIDENCES
BANGKOK

MANDARIN ORIENTAL
THE HOTEL GROUP

THE LUXURY COLLECTION

Luxury Villa Rentals (Lacure Premium Villas)

Description

- Private Luxury Villas at scenic destinations
- The Lacure experience is hand-crafted by discerning travel experts and designed with an attention to details requested by the client
- Take care of the entire journey from planning and local destination reservations to on-the ground care
- Each guest receives a personalized itinerary, access to custom and in-villa services with the assistance of world-class staff to ensure their experience is seamless

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- Exclusive discount of 10%
- USD 500 Credit – select from a choice of value added services
- For more information, please visit www.lacurevillas.com

Accor Hotels

Description

- Expanded Hotel coverage includes prestigious brands at over 172 iconic and luxurious hotels and resorts
- Participating hotels are: Banyan Tree, Fairmont, Raffles, Rixos, McGallery, Sofitel, and more

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- Complimentary room upgrade (subject to availability)
- Early check-in and late check-out (subject to availability)
- Complimentary breakfast for two
- $100 (or local equivalent) Spa and/or Dining Credit
- Complimentary Wi-Fi (if available)

VIP Dinning Experience

Description

- Indulge in a wide range of culinary experiences in Michelin selected and premium restaurants, where every experience is a perfect blend of the excellence
- Access some of the most popular restaurants across GCC

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- Seamless Concierge led reservations
- Guaranteed discounts of up to 50%
- Discreet billing (no need to present any promo code, bill will be presented with discount automatically)
- Unlimited number of guests
- Luxury culinary membership at over 40 Michelin premium restaurants across the GCC (Dubai, Abu Dhabi, Riyadh, Kuwait, Doha, and Bahrain)
- To view the offers, please visit www.supperclubme.com/quintoffers/

Global Private Club Access

Description

- Exclusive clubs and venues with the International Associate Club membership

How to avail the service

- To register and get the membership card, please contact the concierge on:
  - Visa toll-free landline local number on 80080479
  - Visa International Number via WhatsApp or call on (+971) 44376853

- Members are required to present their International Associate Club membership card at the associate clubs

Benefits

- Complimentary International Associate Club membership

- Entry to more than 250 premium private business and social clubs. In addition to access to over than 60 golf clubs worldwide across more than 40 countries

- Enjoy visitor privileges and access various club amenities

- For more information, please visit www.iacworldwide.com

Chauffeur Service

Description

- Airport pick and drop service with a private chauffeur

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- Complimentary Airport pick up or drop service (one ride per trip booked)
- Across more than 120 cities in over 40+ countries (not available in GCC countries)
- Cardholders booking first class airfare through VIP Concierge will receive a complimentary one-way trip in a first-class car and cardholders booking business class airfare through VIP Concierge will receive complimentary one-way trip in a business class car
- Trip can be either from the airport to the affiliated city center/central business district or from the city center/central business district to the airport (Max Kilometers apply post which cardholder has to pay)
- Driver will wait for up to 60 minutes (Asia pacific region) and 30 minutes (rest of the regions) from landing time at the airport. If time is longer than 60 minutes, it will be payable by cardholder as per the service provider rates
- Driver will wait for up to 15 minutes from in city pick up time. If time is longer than this, it will be payable by cardholder as per the service provider rates

Airport Meet and Assist Service

Description

- Meet and Assist service when arrival, departure and transit at 400+ airports Globally and in Dubai and Abu Dhabi

How to avail the service

- To book the service, please contact the concierge on:
  - Visa toll-free landline local number on 80080479
  - Visa International Number via WhatsApp or call on (+971) 44376853

For global airports Meet and Assist service, Bookings should be made at least 48 hours in advance

For Dubai or Abu Dhabi airports Meet and Assist service, Bookings should be made at least 14 hours in advance to avoid any late booking fees

Benefits

For Global Airports Meet and Assist Service

- Cardholder receives unlimited complimentary airport Meet and Assist service across 24 airports
- Destinations where Cardholder receives complimentary service: Abu Dhabi, Amman, Amsterdam, Bangkok, Barcelona, Cairo, Doha, Dublin, Istanbul International, Kuala Lumpur, Kuwait, London Gatwick, London Heathrow, Los Angeles, Madrid, Mumbai, Munich, New York - JFK, Nice, Paris (CDG), Rome (FLDaVinci), Singapore, Tokyo (Narita), Toronto.
- 25% discount on standard rates for cardholder guests
- 25% discount on standard rates across all other global Airports

For Dubai and Abu Dhabi Airports Meet and Assist Service

- Complimentary unlimited airport Meet and Assist service
- For Cardholder and their family (up to total 4 passengers)
- 10% discount when booking at Abu Dhabi M&G
- A complimentary car for airport transfer in Dubai upon arrival and departure
- Dubai: Marhaba Airport Meet and Assist service
  - Personal escort, buggy transfers, fast-track through immigration, full porter service and complimentary airport transfer service

- Abu Dhabi: Airport Meet and Assist service
  - Arrival: personal escort from arrival gate, fast track, porter from arrival to meeting point
  - Departure: Personal escort, Fast Track, Fast check-in, priority boarding, porter assistance till check in counter
  - Chauffeur service and Porter is not included

Global Airport Lounge Access

Description

- Unlimited access to 1,000+ airport lounges worldwide

How to avail the service

- Cardholders need to download the “Visa Airport Companion App” and complete the registration process prior to accessing the lounge

Benefits

- Unlimited Complimentary Airport lounge access for Cardholder and two guests
- The Visa Airport Companion app grants you free access to over 1,290 airport lounges in more than 200 cities worldwide
- To view the list of airport lounges, download the Visa Airport Companion App and complete the registration process

Cars Rental Service

Description

- Rent a car and enjoy a host of special perks

How to avail the service

- For SIXT rental, cardholders can book directly through www.SIXT.AE/VIPCEMEA using their card or Call Visa Infinite Privilege concierge

- For Avis rental, cardholders shall call Visa Infinite Privilege concierge

Benefits

SIXT

- 20% discount worldwide on car rental

- Status match: SIXT Platinum tier
  - Exclusive counter and parking for Quick access: No waiting or formalities required when picking up your rental car
  - VIP treatment: SIXT prioritizes your reservation when calling up to 48 hours prior to your rental start
  - Free upgrade (upon availability)
  - 4 hours mobility guaranteed in the unfortunate case of a breakdown

- 10% discount on pre-booked rides on Sixt Rides

- For rental, cardholders can book directly through www.SIXT.AE/VIPCEMEA using their card or Call Visa Infinite Privilege concierge

AVIS

- Complimentary upgrade to AVIS Presidents Club tier

- Up to 35% discount on standard rates and 30% discount on retail rates

- Priority service at counter

- Guaranteed Rental (reservation to be made 48 hrs prior to pickup)

- Double upgrade on weekends (upon availability)

- Single upgrade at airports and railway stations

Global Insurance Service

Description

- Complete peace of mind with comprehensive insurance coverage

How to avail the service

- Cardholder should call concierge to assist and retrieve the relevant insurance documents for the insurances provided

- Please note, Concierge cannot advise on cover

- Concierge can download relevant documents – certificate, terms and conditions, and send via email to the cardholder for completion if needed

Benefits

- Multi-trip Travel Insurance (MTTI)
  - Personal Accident cover worth USD1.5 Million internationally* and USD500,000 for domestic travel
  - Provides unlimited cover for medical emergency and medical evacuation

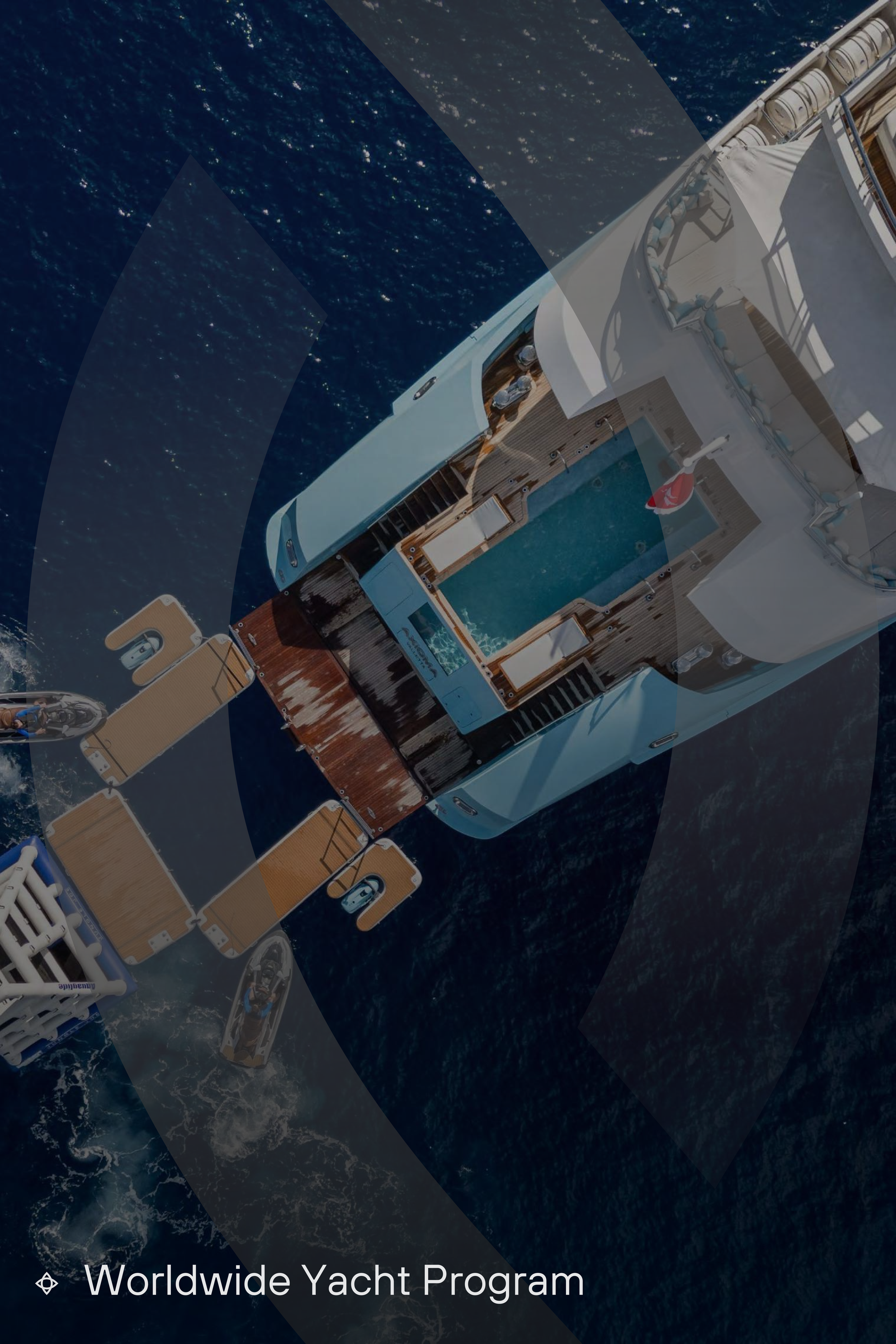
- Collison Damage Waiver (CDW)
  - In the event a cardholder is liable to reimburse a licensed rental agency for costs arising from material damage to a Rental Vehicle during the period of hire
  - Provides cover for the Excess up to a maximum of $50,000 per annum
  - Provides cover to Rental Vehicle worth up to USD170,000 and rented for a maximum 31 consecutive days

- Purchase Protection
  - Provides protection from theft and damage on new purchases for eligible items within 365 days of the purchased date
  - Offers cover of up to USD 10,000 per occurrence and USD 25,000 aggregate limit per annum

- Extended Warranty (EW)
  - Cardholders benefit for up to 12 months over and above manufacturer's warranty
  - Offers cover of up to USD5,000per item and up to USD25,000 aggregate limit per annum

- Fraudulent Card Misuse Protection
  - All Infinite Privilege cards are protected against unauthorized transactions or fraudulent use of their card by unrelated third parties
  - This insurance benefit will provide reimbursement up to USD 3,000 per occurrence with USD 5,000 annual aggregate limit for cardholders
  - Cover applies to unauthorized charges as a result of loss or theft of their Visa Infinite Privilege card*
  - Withdrawals, online purchases made using cardholders' eligible card Information
  - Cover applies to some other charges
- Travel insurance certificate
  - Coverage for Cardholder + Spouse + 5 children (age 2 to 18years)
  - Max 90 days duration
  - Call VIP Concierge for assistance or log onto: https://cardholderbenefitsonline.com/

*Fraudulent card and misuse protection terms and conditions apply



Worldwide Yacht Program

Description

- Discover the world of Super Yachting with Camper & Nicholsons
- Yachts are available globally

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- Euro 5,000 Credit upon booking (minimum charter of Euro 100,000)
- Credit can be used for any activity / experience listed:
  - Food and Beverages
  - Bespoke local excursions packages
  - Entertainment
  - Beauty, Wellness and more
- Complimentary Chauffeur Transfer to and from the booked Charter (capped at total of Euro 500)
- Dedicated broker to coordinate the charter and activities

Worldwide Cruise program

Description

- Luxury Cruising: Combine luxury lifestyle with the casual freedom of Cruising
- Access to bespoke voyages across the major cruising corridors of the world -Mediterranean, Europe, Caribbean, Asia and more

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- 1 Complimentary Shore Excursion per person for Cardholder and family
- Up to $250 per person (or equivalent) Shipboard Credit for Cardholder and family
- Complimentary chauffeur driven private car; to or from airport or within city limits
- Premium Cruise operators included in the programme:
  - Ritz-Carlton Yacht Collection
  - Ponant
  - Crystal
  - Regent Seven Seas Cruises
  - Explora Journeys

Worldwide Experiences and activities

Description

- privileges and discounts across a wide variety of activities and experiences – from local attractions to unforgettable boating experiences
- Available across the world in multiple countries

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- **Booking Bash worldwide experiences:**
  - Bookingbash.com offers a seamless platform to explore, book and enjoy activities worldwide
  - Complimentary PRO subscription for cardholders
  - Up to 50% off on experiences
  - 100's of offers across multiple categories
  - Unlimited usage - no daily or monthly limits on usage
- **Boat Rentals:**
  - Getmyboat.com is amongst the world's largest boat rental and water experience marketplace
  - Over 150,000 listings in 184 countries covering 9,300 destinations
  - Get 10% off on all experiences
  - Unlimited usage - no daily or monthly limits on usage

Global eSIM

Description

- Simplify travel and eliminate the hassle of purchasing local SIM cards or dealing with roaming charges
- Free global eSIM subscription in over 120 countries for 1 year

How to avail the service

Redemption process:

- QR code will be provided by the Bank to Cardholder
- Cardholder will scan QR code via phone settings
- Settings > Mobile Service > Add eSIM
- To view coverage details, kindly revert to Al Salam Bank Mobile App. or your dedicated Relationship Manager

Benefits

- Covers 124 countries globally
- Coverage up to 1 year
- 20GB data availability, 200 call minutes, and 200 texts

VIP Valet Parking in Bahrain

Description

- Unlimited VIP parking in Prime locations in Bahrain with superior service provided by Valtech Valet Parking

How to avail the service

- Visa Infinite Privilege cardholders will be pre-registered into this service using the dedicated mobile number provided to the Bank

Redemption:

- Upon arrival, request for VIP parking from the Valet attendant and receive your valet ticket.

- When you are ready to retrieve back your car, you can request the car using several methods:

  - Registering on the VALTECH application with the mobile number provided to the Bank and scanning the QR code on the ticket, Or;

  - Scanning the QR code on the ticket directly with the mobile camera and inputting your mobile number provided to the bank. Or;

  - Send the number of your valet ticket via WhatsApp to (+973 37788808), Or;

  - Send the receipt number of your valet ticket via SMS to (+973 37788808)

Benefits

Unlimited complementary VIP Parking service with Valtech Valet Parking in prime locations around Bahrain:

- Al Liwan
- Seef mall
- Avenues Bahrain
- Moda mall
- Bahrain Bay
- Four seasons Hotel
- Marassi Galleria Mall
- Marassi Boulevard

Harrods Knightsbridge Premium services and Benefits

Description

- One door with a million paths.
- The Knightsbridge team helps you from start to finish.
- Enjoy a variety of cuisines at our in-store restaurant at Harrods.

How to avail the service

- Contact Visa toll-free landline local number on 80080479

- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- **Complimentary upgrade to Black Tier**

  - Earn Points: 3 points per £1 spent
  - 2 personal 10% discount days, exclusive discount days and reward points on specially selected days.
  - Two hours complimentary parking and more.
  - For more information on Black tier Benefits visit: https://www.harrods.com/en-gb/harrods-rewards

- **Personal Shopping Services**

  - In-store or remote Personal Shopper Service with Harrods by being connected with a dedicated sales expert who will assist from start to finish (max 3 adults for 3 hours)

- **Restaurant Benefit**

  - Priority Dining Reservation.
  - Complimentary welcome drink upon arrival when dining (for 6 persons across 6 selected restaurants)
  - Private dining upon request (min spends applies)

- **Harrods Estates**

  - Earn up to 500,000* Harrods Rewards points on purchasing/renting properties through Harrods Estates
  - Unique properties in prime areas of London Knightsbridge, Mayfair, Kensington, Chelsea

Personal Shopper VIP Shopping Program

Description

- Enjoy one to one personalized Service and discover personal style and curated wardrobes with expert advice from personal stylists

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- **Saks Fifth Avenue**
  - Personal Shopping Appointment
  - Across 38 stores in US including the 3 Flagship stores
  - Additional complimentary gifts, benefits and perks based on Spends at the store
- **Louis Vuitton**
  - Private Shopping Experience
  - Across UAE stores (Dubai Mall, MOE, Abu Dhabi Galleria Mall)
  - Refreshments and canapes
  - Access to Salon Prive and L'appartement (Dubai Mall)
- **Galeries lafayette**
  - Personal Shopper service
  - Access to VIP Suite (based on availability)
  - 10% discount instore or online
  - Complimentary Home delivery in UAE, Alterations and make over and facial session in the beauty room
  - Complimentary Valet Service in Dubai Mall (Gate3)
  - Complimentary Café Gourmand at Le Gourmet
  - Maximum 3 hours per reservation

Reservations across all stores must be made at least 48 hours in advance and are subject to availability and cancellation policy may apply

Saudi Arabia: Bulgari Experience

Description

- Discover Bulgari Jewellery – a symbol of luxury crafted in the finest Italian style

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- **Exclusive Private Viewing experience**

  Enjoy a tailored service with the option of an at home appointment or visit the store with access to private areas

- **Personalized Guidance**

  A dedicated High Jewelry Expert will guide you, offering expert advice to ensure a seamless and customized experience

- **Curated Selection**

  Cardholder can choose their desired pieces from Bulgari High End Collection 24hrs before the appointment

Experience can be booked at

- Card holders Home/preferred address
- Bulgari Riyad Store at Olaya or Kingdom Centre
- Bulgari Jeddah Store at Al Khayat Centre

The Jet Class Private Jet

Description

- Fly anywhere globally with access to over 7,000+ private jets and helicopters with JetClass

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- Priority Booking and Preferred handling
- VIP Catering: Complimentary beverage and exclusive dining options
- Car Transportation: Complimentary drop at destination via a Mercedes S / V Class or similar (terms and conditions apply)
- Personalized welcome gift (after the completion of the first flight)
- Exclusive VIP Loyalty Program
  - Cardholders are eligible for Gold as Loyalty gift
  - ¼ oz Gold Coin upon completing quarterly spends of €10,000 to €49,999 on JetClass
  - ½ oz Gold Coin upon completing quarterly spends of €50,000 to €149,999 on JetClass
  - 1 oz Gold Coin upon completing quarterly spends of €150,000 to €249,999 on JetClass
  - 60gms Gold Bar upon completing quarterly spends of €250,000+ on JetClass
  - The Gold Coin/Bar will be delivered to the Cardholder address.Every calendar quarter counts for itself and spendings are not transferable to future quarters

Worldwide Private Yachts and Luxury Travel Itinerary

Description

- Enjoy inspiring itineraries and exclusive experiences aboard the finest crewed super yachts and sailing vessels

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

Benefits

- Complimentary Credit upon booking (as per min booking value)
- Credit can be used for:
  - Food and Beverages
  - Private guided land excursions
  - Onboard experiences
- Some examples for experiences that can be opted for:
  - Land Experiences like luxury excursions or fine dining

Offers

- Charter Value: $50,000
  - Provision credit: $500
  - Private guided Land / Onboard experience: $1,500
- Charter Value: $60,000 to $80,000
  - Provision credit: $1,000
  - Land / Onboard experience: $2,500
- Charter Value: $80,000 to $120,000
  - Provision credit: $2,000
  - Land / Onboard experience: $3,500
- Charter Value: $150,000+
  - Provision credit: $3,000
  - Land / Onboard experience: $5,500

Bliss from SupperClub Beach Clubs: GCC

Description

- Bliss is a collection of premium Hotel Beach Clubs across GCC

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- **Benefits**
  - Complimentary access to Beach Clubs across GCC
  - Access unlimited discounts at over 50+ beach clubs, pools & spas
  - Discounts can be availed for all cardholder guests too
  - Unlimited usage during the year.
  - Discounts range from 15% to 50%. Concierge will confirm the details of the offer at the time of reservation.
- **Refined relaxation across GCC**

  Available across all GCC countries

  Visit: www.supperclubme.com/quintoffers/bliss
- **Exclusive properties include**
  - Madarin Oriental, Riyadh
  - Waldorf Astoria
  - Ritz Carlton
  - Jumeirah
  - Palazzo Versace, Dubai

A Luxury African Safari

Description

- Hidden Track Africa takes you through the unspoiled paths, crafted to immerse you in the magic of Africa from 24/7 access to expert travel team to ensure your safety and privacy Expert handpicked luxurious & exclusive properties and Farm to table culinary experiences

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- Curated and Customized travel itineraryAccess unlimited discounts at over 50+ beach clubs, pools and spas
  - 24/7 access to Expert Travel Planners and Safari guide
  - Bespoke Trips across Kenya, Tanzania, Uganda and Rwanda
- On Arrival
  - Airport VIP Fast Track (meet & assist) at the arrival airport in Africa (applicable to East African airports only)
  - 30 min rejuvenating spa experience on arrival. (A 30 minute foot massage taken place in a serene African garden upon your arrival in Nairobi. Available between 10am - 7pm local time)
- During Stay
  - Complimentary room upgrades (subject to availability at check in)
  - Complimentary Signature Refreshment Sundowner in the Bush
  - Exclusive use of Safari Vehicle (subject to availability without extra fee)
  - Complimentary Private Bush Dinner Experience (may not be permitted in case of inclement weather)
  - Professional editing of guest pictures (maximum 50 images)

Healthcare Services: Acibadem Turkey

Description

- Acibadem International is a one-stop international patient center that serves medical and healthcare tourists

How to avail the service

- Contact Visa toll-free landline local number on 80080479
- Contact Visa International Number via WhatsApp or call on (+971) 44376853

Benefits

- 15% discount on all Healthcare services
- Includes medical consultations, laboratory tests, radiology tests, surgeries, and health checkups
- Simply present your Visa card and request for the discount
- How to get the discount
  - Present your card and Inform the staff at the time of initial patient registration that you will be accessing the Visa 15% discount
  - Provide the promo code: VISA6364 to the staff at the counter
  - Inform the staff at the time of payment and Acibadem staff will make the transaction at discounted price
- List of Participating Hospitals*

  Adana Hastanesi, Altunizade Hastanesi, Ankara Hastanesi, Atakent Hastanesi, Ataşehir Hastanesi, Bakırköy Hastanesi, Bodrum Hastanesi,Bursa Hastanesi, Dr. Şinasi Can (Kadıköy) Hastanesi, Eskişehir Hastanesi, Fulya Hastanesi, International Hastanesi, İzmir Kent Hastanesi, Kayseri Hastanesi, Kozyatağı Hastanesi. Maslak Hastanesi, Taksim Hastanesi

  *List of Hospitals is subject to change

Terms and conditions apply

For more information and support, please contact us on +973 17133333