

بنك السلام
Al Salam Bank



EXCLUSIVE BENEFITS





Dear Client,

Welcome to Al Salam Bank

It gives us great pleasure to welcome you to Al Salam Bank family. We are proud to present you our Visa Signature debit card.

We trust that this card will meet your expectations in terms of unique experience and services.

This booklet includes important information about your card; we recommend that you read it so you can make the best use of your card.

For latest card updates, please visit Visa Signature official website:


www.visa-signature.com

or the Bank's website:

www.alsalambank.com

For further assistance, please contact our call center on **(+973) 17005500**.

* The benefits of your Visa Signature debit card are subject to the Bank and Visa Inc. terms and conditions and are subject to change from time to time.



Travel Benefits

Airport Lounge Access

- Premium airport lounges worldwide with over 550 lounges in more than 300 cities
- Complimentary unlimited access enabled on the payment card
- Additional accompanying guest(s) fee - US\$27 per visit per guest
- No pre-registration required; simply present your card and mention "LoungeKey" upon entry
- With Loungekey program, you can take advantage of exclusive airport lounge access!

To view airport lounges available, please visit:

www.loungekey.com/visasignature

Airport Meet & Greet by SpeedPass yQ

- Fast Track immigration
- SpeedPass yQ is a global network of specialist airport meet & assist service partners. As a Visa Signature debit cardholders, it provides the personalised greeting and exceptional airport experience that your status deserves.
- Clearance through customs and immigrations
 - At over 450 airports worldwide
 - Discounted rates apply

Bookings must be made through:

airportspeedpass.co

Multi Trip Travel Insurance

Use your Visa Signature debit card to pay for your travel and there's no need to buy travel insurance. Infinite means comprehensive travel insurance for you, your spouse and up to 5 children*.

Medical Insurance

- Emergency medical expenses up to US\$150,000
- Evacuation and repatriation expenses up to US \$500,000
- Hospital daily indemnity up to US \$1,500

Personal Insurance

- Personal accident up to US \$500,000 international and up to US \$50,000 domestic

Travel Inconvenience Insurance

- Trip cancellation or curtailment or abandonment up to US \$5,000
- Delay departure up to US \$1,000
- Baggage delay up to US \$500
- Loss of personal belongings up to US \$150

Direct claims helpline or for assistance please contact us on (+973) 17005500.

*Age restriction and other conditions apply.

Luxury Hotels Collection

Exclusive Benefits

- Best rate guarantee
- Automatic upgrade (subject to availability)
- Complimentary breakfast daily
- USD \$25 food or beverage credit
- 3 pm check out upon request and much more

As a Visa Signature debit cardholder, you will need to make your booking through:

visaluxuryhotels.com

*Terms and conditions apply.

Jumeriah Hotel Offer

Visa signature cardholders can enjoy special hotel stay offers available at select Jumeriah properties.

Visit:

www.visamiddleeast.com/mena/enmena/personal/promotions/jumeriah.shtml

for more details.



Visa Car Rental

- Up to 25% discount on standard rates
- Use Avis worldwide discount (AWD) #A552300 when making your reservation
- Booking must be made through: www.AVIS.com

Lifestyle Benefits

Concierge Services

With your Visa Signature debit card, you will benefit from the concierge services that is made available 24 hours a day from anywhere in the world which provides you with personal travel assistance that and takes care of all practical consideration so you can enjoy the most out of every moment.

- Travel arrangements
- Booking flights
- Hotel reservations
- Hotel transfers
- Car rental
- Tourist activities
- Other general requests

For concierge services or for assistance please contact us on (+973) 17005500.

Shopping Offers

Visa Signature gives card holders the opportunity to truly enjoy some retail therapy.

Whether it's boutique fashion, stylish home wares or cutting edge electronics, Visa Signature debit card holders will enjoy exclusive offers across the world.

Special Offer*

- Receive a VIP voucher for an additional 10% savings on purchases at any of the nine Chic Outlet villages in London
- Enjoy 15% off the ticket price for the Shopping Express® luxury coach service, Shopping Packages and Chauffeur Drive service
- To download the VIP voucher visit:

www.visa.com.sg/premium/uploads/chicoutlets2015_en.pdf

For more information please visit:

www.visamiddleeast.com/visasignature

*Terms and conditions apply.

Golf

Unique golfing experience and exclusive discounts at growing number of golf clubs across MENA.

For more information, visit:

www.visamiddleeast.com/visasignature



Lifestyle Protection

Purchase Protection

Benefit

- Coverage for theft or damage of new products/items
- Covers the cost of repair or replacement of purchased product:
 - Per item: US \$3,500
 - Per incident: US \$6,000
 - Per year: US \$ 20,000

Requirement

- Full payment of purchased items with Visa Signature debit card
- Maximum of 45 days from date of theft or damage to submit a claim
- Cardholder must have a written documentation in case of theft

Applicability

- New item purchases
- Coverage for a maximum of 365 days from date of purchase

Extended Warranty

Benefit

- Doubles the repair period offered by the original manufacturer's warranty for up to 1 year
- Covers the cost of repair or replacement of item:
Per item: US \$3,500
Per incident: US \$6,000
Per year: US \$ 20,000

Requirement

- Full payment of purchased items with Visa signature debit card Applicability
- New item purchases
- Maximum of 45 days from date of damage to submit a claim
- Full payment of purchased items with Visa Signature debit card

For Purchase Protection and Extended Warranty claims or for assistance please contact us on (+973) 17005500.

*Terms and conditions apply.